



## Press Release

### Six 9s to Conduct Product Research in Telecommunications Infrastructure

**Scottsdale, Arizona, February 14, 2003** – Eternal Systems, Inc. of San Jose, California has retained Six 9s Associates, Inc., a full-service, customer research firm, to conduct a primary research project in the telecommunications infrastructure market worldwide.

Eternal Systems delivers software solutions essential for achieving high availability and true fault tolerant operation. Eternal's automated and transparent approach enables unparalleled reliability, manageability and performance, all available with no specialized application programming required.

#### **About Six 9s Associates, Inc.**

Six 9s is a full-service, customer research firm that plans, designs, and conducts customer satisfaction, customer service, and customer requirements assessments and surveys. The results help clients achieve success by delivering powerful and actionable information about their customers and markets. Founded in 2001, Six 9s is headquartered in Scottsdale, Arizona.

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***For Immediate Release***